

POC 2017 AGM Attendee Survey

Number of people who signed in and attended the AGM – 61

Number of surveys completed and returned – 46

Questions #1 – Why did you attend POC's AGM this year?

- It's in the conference schedule (17)
- I want to stay informed (42)
- I think all member's should be present (19)
- I had a question that I wanted addressed (1)
- I attended to network with others (10)
- I wanted to hear the president's address (14)
- I have a curiosity to join the National Board of Directors ((7)
- Other:
 1. Speakers topics very important;
 2. It's on Thursday, the only day I'm here;
 3. I wanted to learn more about POC;
 4. I think all members should attend at least one every few years;

Question #2 – Did you find the timing and length of the AGM (Thursday at 5:00 pm, one hour) to be satisfactory?

- Yes (41)
- No (3)
- Please tell us why?:
 1. There is too much essential content to cover in 1 hour;
 2. I would have preferred to have it in the morning of the first day. Fresh at beginning of day – a little tired by end of day. Say 10:45a – 11:45a before lunch;
 3. I would recommend an earlier time slot! Like 10am;

Question #3 – Did you review the documents and responses posted on the POC website prior to the AGM?

- Yes (20)
- No (17)
- Please tell us why?
 1. I'm a new member so had no context on issues;
 2. Some reviewed
 3. Have been travelling abroad;
 4. Time crunch;
 5. Didn't find time will do at conference;
 6. I read a few but I was busy and probably missed some documents;
 7. No Time;
 8. No Time, just scanned;
 9. Sorry, didn't think about it. New member – now I know;

- 10. Forgot;
- 11. No time, did not think to;
- 12. I was too tight on time;
- 13. Thank you -> transparency
- 14. Time;
- 15. Sort of – still a new member so trying to understand it all.

- I didn't know about the documents and responses (8)

Question #4 – What did you enjoy most about the AGM?

- Would have liked more information about new initiatives moving forward;
- Supporting the Board;
- PR/Web/SM report;
- Information about the education program. It's good to hear that POC is committed to providing the best education in the industry.
- Learning about different departments;
- Regrouping the members and underlining the accomplishments;
- The amicability;
- Voting in new members;
- Financial report because it's important to know where our money goes;
- Yes – liked hearing about the hard work all of you put into it! Thank you.
- Portfolio updates, state of industry;
- President's speech – inspiring;
- The lovely words expressed to those outgoing board members;
- Learning what's happening at the National level!;
- Only 1 hour;
- Overall I thought the meeting as a whole went smoothly, and I enjoyed all of it.
- Recap and recognition of board & some formal updates;
- Need to know info;
- Though professional but relaxed.
- Seeing faces behind board members;
- No mic with a line-up of questioners. It was efficient & had a professional tone to it.
- Hearing about the association and networking;
- Stephanie's speech;
- Seeing the dedicated members of the board. Finding out about the association's work;
- Being brand new (3 days) to the organization, I found everything to be enjoyable and informative. Thank you!;
- Listening;
- Being able to thank our board for their service;
- Camaraderie;
- Hall was good, atmosphere was comfortable;
- Seeing the board members;
- All of it was valuable;
- Honouring board members;

Question #5 – What did you enjoy least about the AGM?

- Very low key;
- Enjoyed it all! Thank you. Fantastic reporting;
- Some topics are a little dry. But it's not your fault!;
- Some of the slides were hard to read. Should have been written bigger;
- Dry content;
- Nothing;
- Announcement of committee members & open board member slots. May I suggest posting on the Power Point in short form which committees need volunteers. Saying it verbally made it a challenge to follow & to remember.;
- I would have appreciated a more detailed answer to the education questions referring to the 2016 CE TF report. When will these changes be made?;
- All good;
- Didn't know about influencer program until today. National Committee nomination – very confusing who/what etc. – who decides on the final decision? Not clearly stated;
- n/a;
- n/a;
- Lower attendance;
- n/a;
- 0;
- I would like to see (hear) a plan for dealing with the educational report. Good job overall;
- That it was not downtown or near any amenities;
- The pace of the people talking – too slow – it's late we need more interactive not too fall asleep. Suggestions: - please write the position you have on the board under your name. – please make it clearer for the position available and who is taking the new position with photo. – For financial report less text more image even if we have the document. – show the committee picture of the members and what it does. A lot of new comers at conference then it might help to get volunteers. Thank you and good job!;
- It was all valuable.
- Everyone seemed very sad.
- Such low energy from the Board!;
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