



Chapters Report

Presented by Cindy Wezenbeek, Director of Chapters

The last two years as director of chapters has been a wonderful and challenging experience. The last six months during the pandemic has given many members not only professional challenges but personal ones as well. As we look to the future and wonder what it holds, we as an association are venturing into the world of virtual summits as necessity demands it.

I would personally like to thank our National Conference Committee volunteers and Associations First management company for the excellent job they have done pivoting from an in-person conference to a virtual event. There is a tremendous amount of time and practice runs required to familiarize staff, volunteers and speakers with virtual events and the difference in details from in-person to virtual presentations. The team work and perseverance of these two groups is amazing as they work together to ensure we have a quality virtual summit experience. If you are in contact with members of these teams please give them a high five or a pat on the back to let them know their hard work is appreciated.

New Since the 2019 Report...

- Launched the POC Chapters Zoom account and was rolled out during the January 2020 Chapter Chat. Cheryl Kennedy, the Chapters Zoom scheduler, created a Google form to make things easier for booking meetings. The timing could not have been better for March when we were all taking isolation measures and could not meet in person. This Zoom account is available for Chapter meetings, executive meetings and anything else that requires a meeting to accomplish chapter or inter-chapter business.
- Created a welcome letter for Chapter Executives that are new to volunteering with the executive committee; contains links to the Chapter Handbook and P&P for reference material
- Created the Chapters incentive program for Awards nominations with the Vice-President
- Created Facebook page for Chapter Executive committees to come together in a virtual space and exchange ideas
- NGTA put on hiatus due to lack of volunteers for executive committee
- Worked with NS chair ref name change to Atlantic Chapter; more inclusive for their members
- Revised the Chapter Handbook with the Past-President